Creating Shared Value is a fundamental business principle at Nestlé Professional. To create long-term value for shareholders, we believe we must create value for society.

VALUES ROOTED IN RESPECT

FOR OURSELVES

Being true to ourselves, then acting with integrity, fairness, and authenticity

FOR OTHERS

Respect for the people around us and all those we interact with creates a climate of mutual trust

FOR DIVERSITY

Respect for other ways of thinking, other cultures, and all facets of society

FOR THE FUTURE

Respect for the world's future and the generations who follow

3 CORPORATE SOCIAL RESPONSIBILITY PILLARS



FOR INDIVIDUALS **AND FAMILIES**

Enabling healthier and



FOR THE PLANET

Stewarding resources for future generations



FOR OUR COMMUNITIES

Helping develop thriving,

2030 GLOBAL AMBITIONS

50

children helped to lead healthier lives

30 livelihoods improved in communities directly connected

to our business activities

environmental impact in our operations

IMPACT AREAS



Nutrition



Rural Development



Our People





Environmental Sustainability

PROGRESS TOWARD OUR GOALS

1000 +

new nutritious products

launched that address daily

needs and gaps as per children intake studies

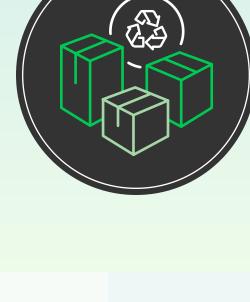
159.9 coffee plantlets distributed (cumulative since 2010) to

farmers, against a target of 220 million by 2020

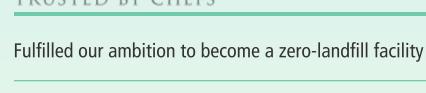
33.2% reduction in our GHG

emissions (scope 1 and 2)

per ton of product since 2007 **MINOR'S** TRUSTED BY CHEFS



BRANDS WITH PURPOSE



We work hard to sustain global and local resources, reduce our environmental footprint, and operate as a socially responsible organization

billion servings of fortified foods and beverages in 66 countries with higher vulnerability to

174

job opportunities, traineeships or apprenticeships provided for young people through our Nestlé needs YOUth initiative

41,867

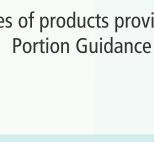
zero waste for disposal

factories achieved

253

We respect farmers, their communities, and our planet, and strive to protect the future of coffee from crop diseases, water shortages, and people leaving farms for cities

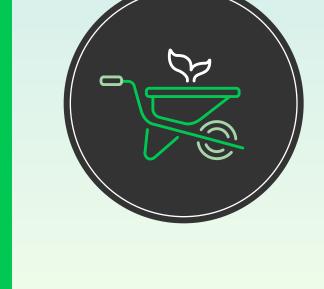
40.1 **57%**



billion of the volume of our 12 priority categories of raw sales of products providing

materials and paper are responsibly sourced

38.1% reduction in our water withdrawal per ton of product since 2007



BRANDS WITH PURPOSE



Stewarding resources for future generations Strive for zero environmental impact in our operations

We create better farming, better lives, and better cocoa by addressing environmental and social challenges, including deforestation and child labor

8000+

nutrition or health considerations (2012–2016 average)

products per year renovated for

431,000

farmers trained through

capacity-building programs

25.7%

of our electricity comes from renewable sources

TH PURPOSE